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| **Service Request No** |  |

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| **\*REQUESTOR INFORMATION** *(mandatory filled by requestor)* | | | |
| **Date** | : 10/05/2023 | | |
| **Requestor Name** | : Endang Suyatna | | |
| **Title** | : | **Phone** | : 085697885077 |
| **Department** | : Planning project & policy | **Email** | : endang.suyatna@yokke.co.id |

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| **\*CHANGE INFORMATION** *(mandatory filled by requestor)* | | | | | | | | | | | |
| **Type of Change** | **Adhoc** (CCB) | | | | | | **BAU** | | | | |
|  | **Data** | | |  | **Infra** |  | **Data** | |  | **Infra** |
| **Description of change requested** | | | :  Request open akses dari IP (172.16.56.65) port 22 ke IP (192.168.37.46) port 22 | | | | | | | | |
| **Change needed by** *(date)* | | | : 10 Mei 2023 | | | | | | | | |
| **Reason for the change and impact** | | | : Untuk mekanisme penarikan report berbentuk CSV perlu dilakukan pembukaan akses terlebih dahulu dari server DB ke App karena penarikan CSV dilakukan langsung dari server DB. | | | | | | | | |
| **Requestor** | | | | | | | | | | | |
| **Requestor Sign Off** | | | | **Group Head** | | | | | **Director / SEVP** | | |
| Name: Endang Suyatna | | | | Name: Angga Fitra Wardhana | | | | | (Data Adhoc Only)  Name: | | |
| Date: 10/05/2023 | | | | Date: 10/05/2023 | | | | | Date: | | |
| **Reviewer** | | | | | | | | | | | |
| **Risk Management Head** | | | | **Director/SEVP Risk Management** | | | | | **Director/SEVP IT** | | |
| (Data Adhoc Only)  Name: | | | | (Data Adhoc Only)  Name: | | | | | (Data Adhoc Only)  Name: | | |
| Date: | | | | Date: | | | | | Date: | | |

| **CHANGE IMPACT EVALUATION** *(filled by Requestor, confirm by Reviewer)* | | | | | | | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Change Type** |  | Application | | |  | Hardware | | | |  | Network | | | |  | | Operating System | |
|  | Data | | |  | Security | | | |  | Database | | | |  | | Other: | |
| **Change Priority** |  | High | | | | | | | **Change Impact** | | | | High | | | | | |
|  | Medium | | | | | | | Medium | | | | | |
|  | Low | | | | | | | Low | | | | | |
| **Environments impacted** | | | |  | DC | | |  | DRC |  | Development/Test | | | | |  | | Internal Office |
| **Hostname/IP Address affected**: | | | | | | |  | | | | | | | | | | | |
| **Estimated Resources** *(cost/effort)* | | | | | | | N/A | | | | | | | | | | | |
| **Resource Requirements** *(personnel/hardware /software)* | | | | | | | Network Admin, Security Admin | | | | | | | | | | | |
| **Test Plan Description**  *(if any)* | | | | | | | N/A | | | | | | | | | | | |
| **Migration Plan**  *(Mandatory Adhoc)* | | | | | | | N/A | | | | | | | | | | | |
| **Roll Back Description** | | | | | | | N/A | | | | | | | | | | | |
| **CHANGE APPROVAL OR REJECTION** | | | | | | | | | | | | | | | | | | |
| **Change Request Status** | | | Accepted | | | | | | | | | Rejected | | | | | | |
| **Implementation assigned to** *(names)* | | | : | | | | | | | | | | | | | | | |
| **Execution Approval Service Request BAU**  *(Service Request Adhoc use Production Migration Form)* | | | | | | | | | | | | | | | | | | |
| (BAU Only)  ( ) | | | | | | | (BAU Only)  ( ) | | | | | | | (BAU Only)  ( ) | | | | |
| Date: | | | | | | | Date: | | | | | | | Date: | | | | |

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| **CHANGE IMPLEMENTATION** *(filled by implementor)* | |
| **Staging Test Results** | : |
| **Implementation Results** | : |
| **Date implemented** | : |
| **Change Implementer Sign Off** | **Change Reviewer Sign Off**  *(Direct Manager)* |
| ( ) | ( ) |
| Date : | Date : |